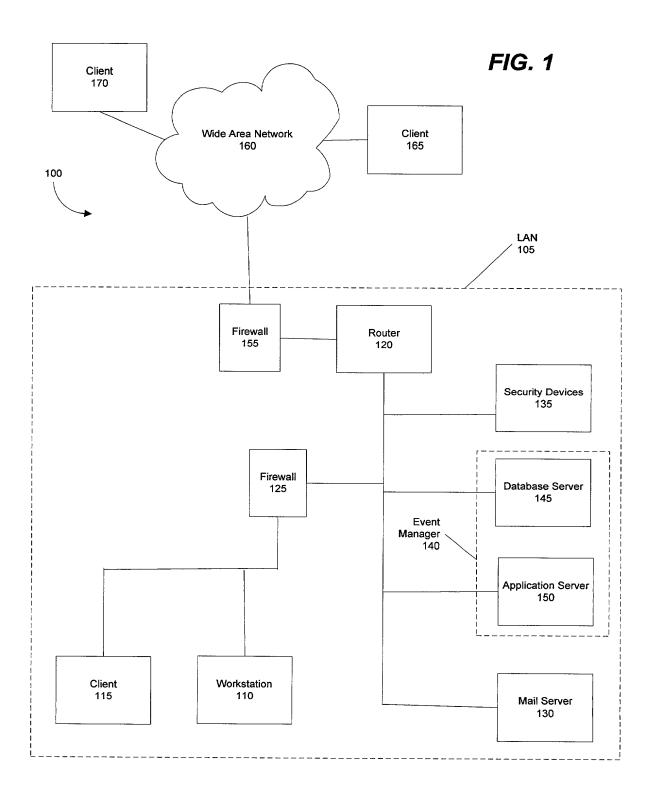
NETWORK ENVIRONMENT



ARCHITECTURE

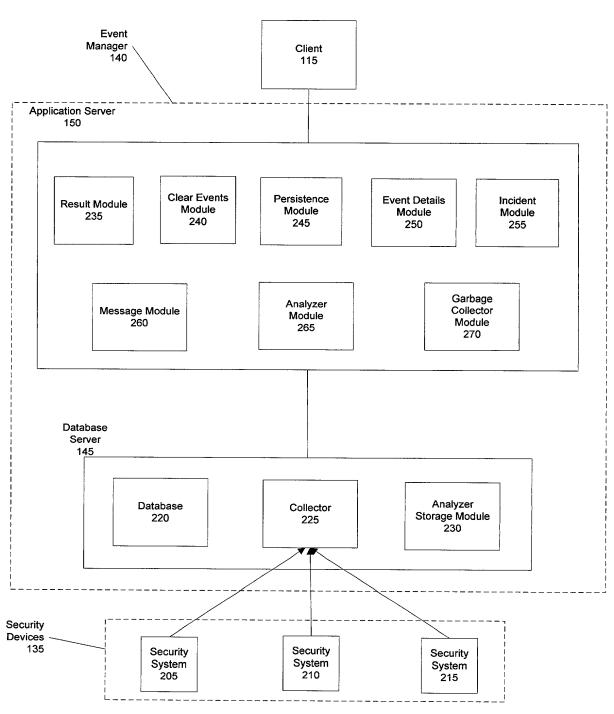


FIG. 2

OVERVIEW

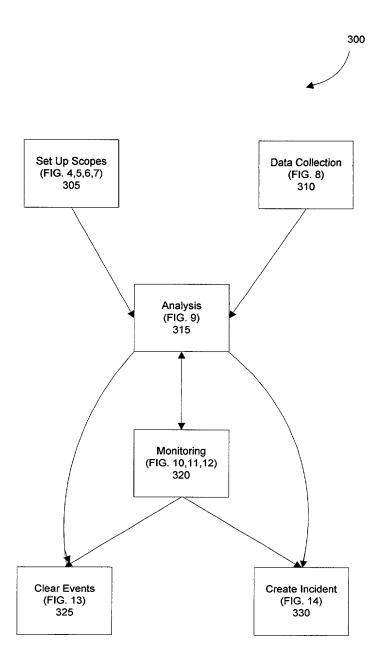


FIG. 3

OPEN A SCOPE

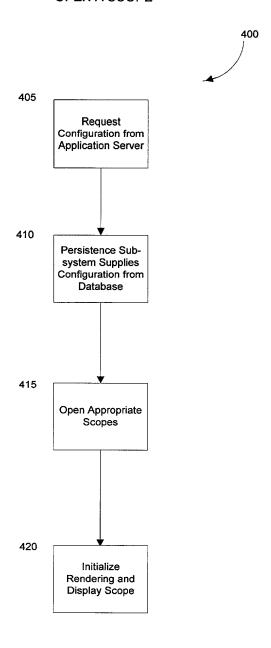


FIG. 4

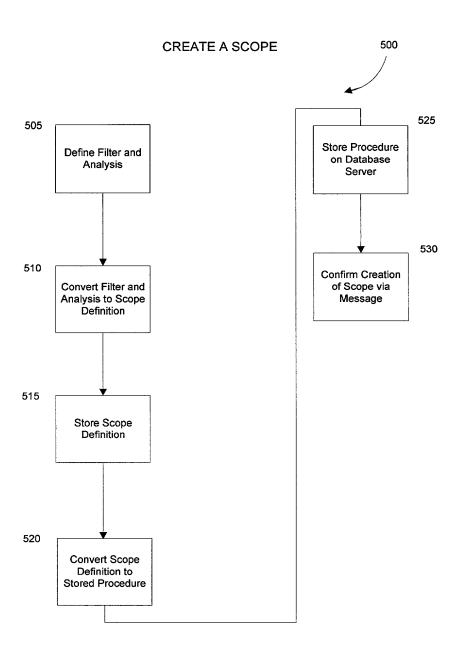
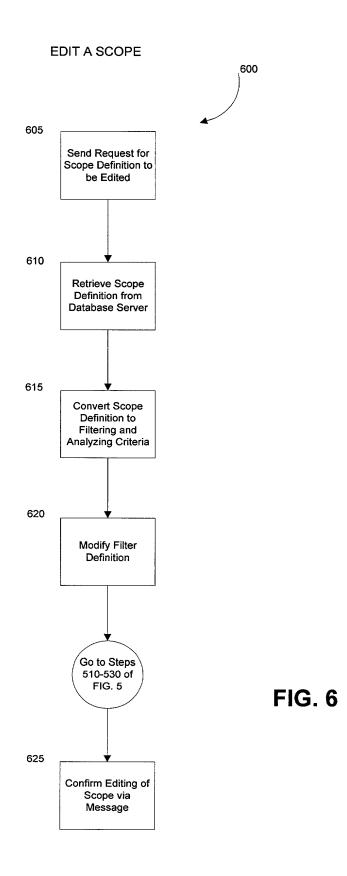


FIG. 5



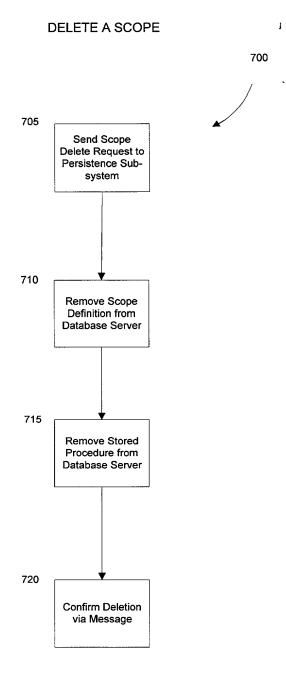


FIG. 7

DATA COLLECTION /

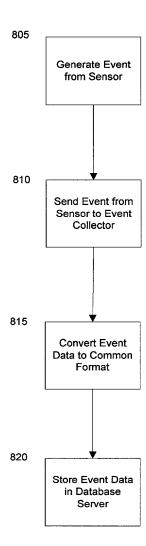
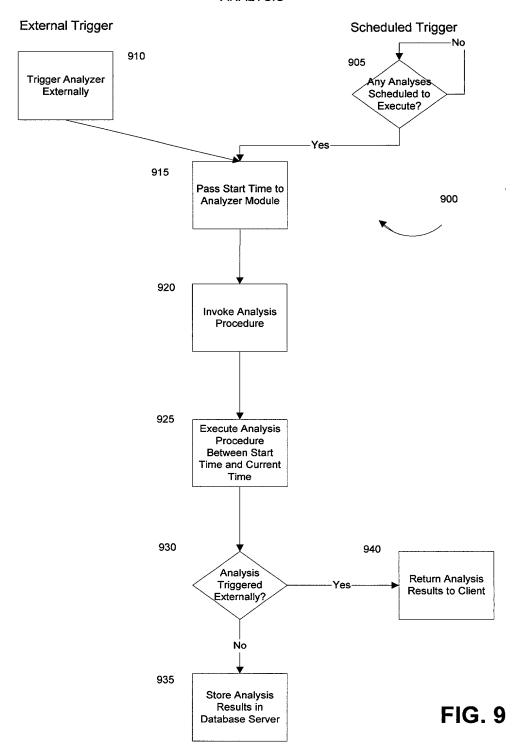
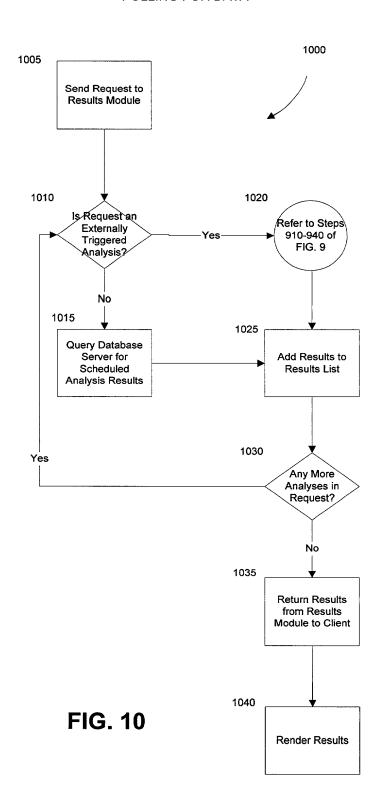


FIG. 8

ANALYSIS



MONITORING/ POLLING FOR DATA



MONITORING/ POLLING FOR MESSAGES

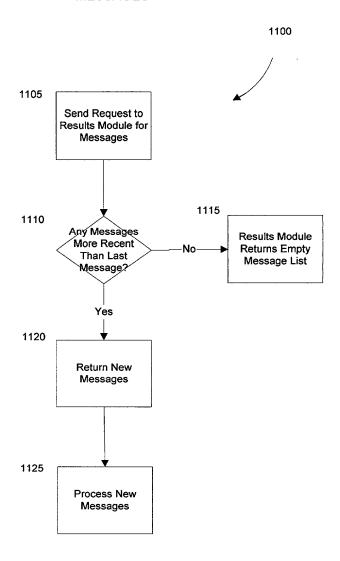


FIG. 11

REQUESTING EVENT DETAILS

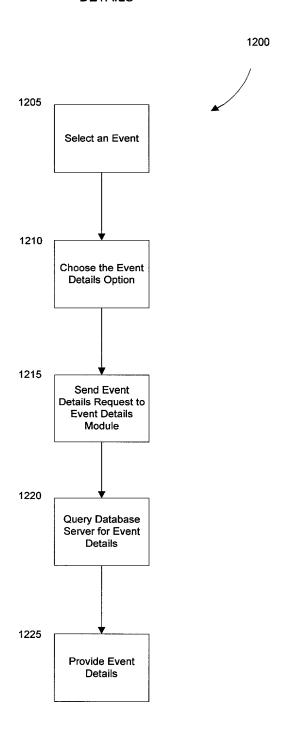


FIG. 12

CLEAR AN EVENT

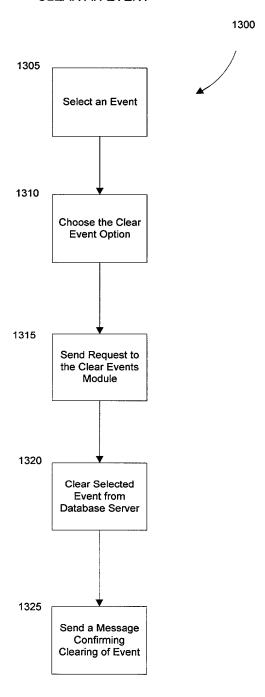


FIG. 13

CREATE INCIDENT

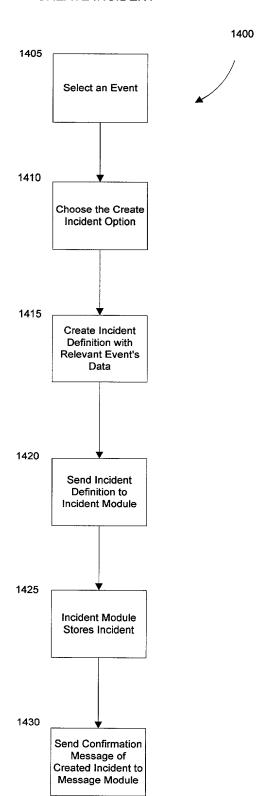


FIG. 14

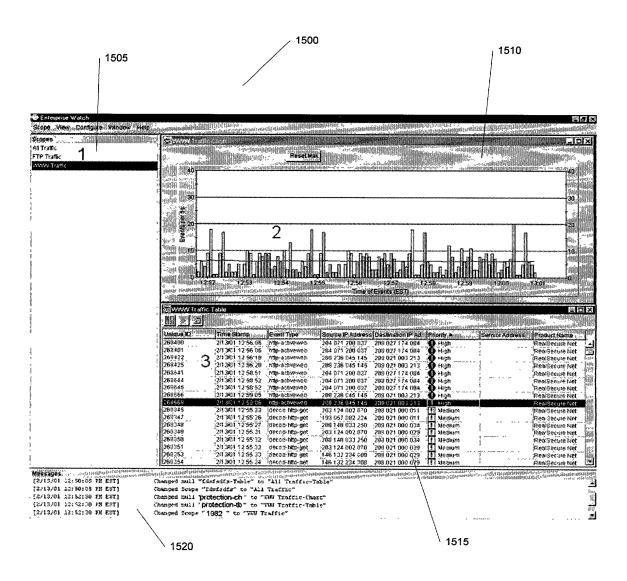
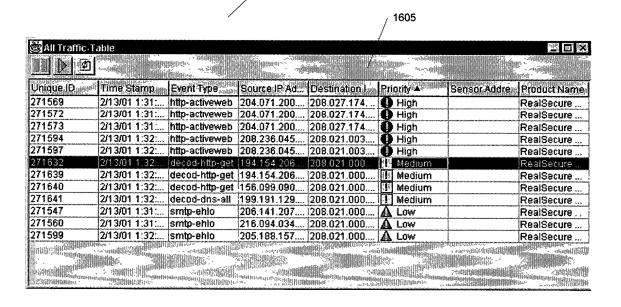


FIG. 15



1600

FIG. 16



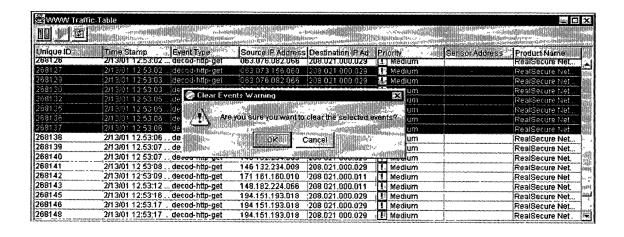


FIG. 17

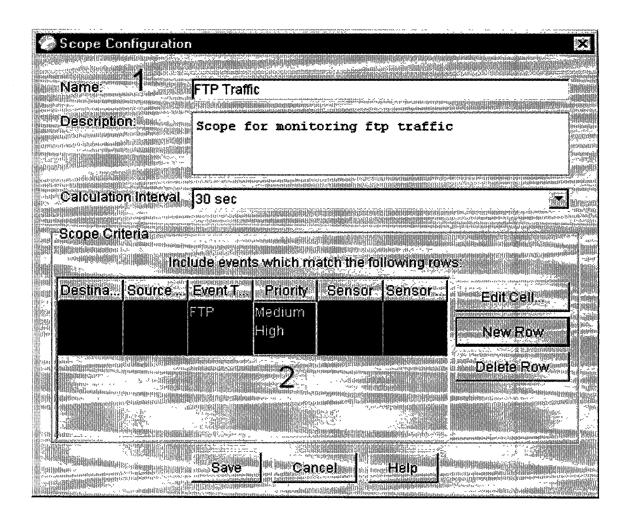


FIG. 18



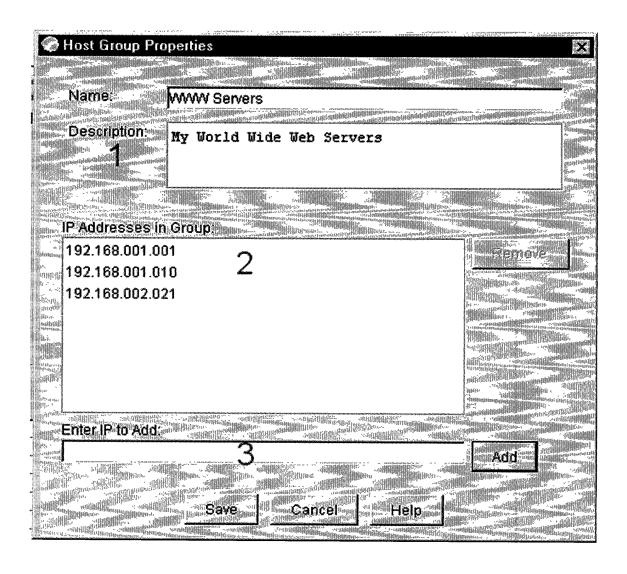
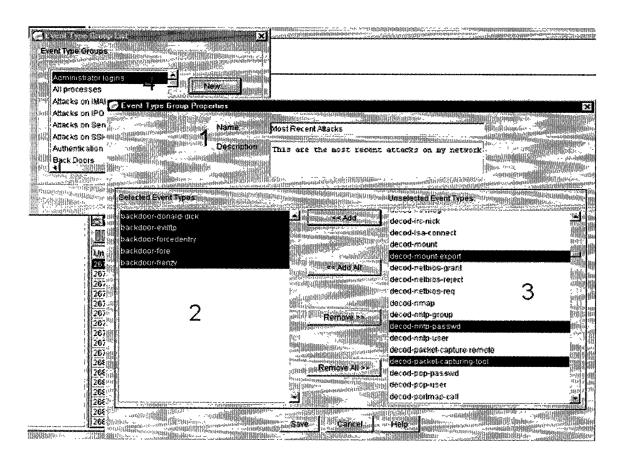


FIG. 19



2000

FIG. 20

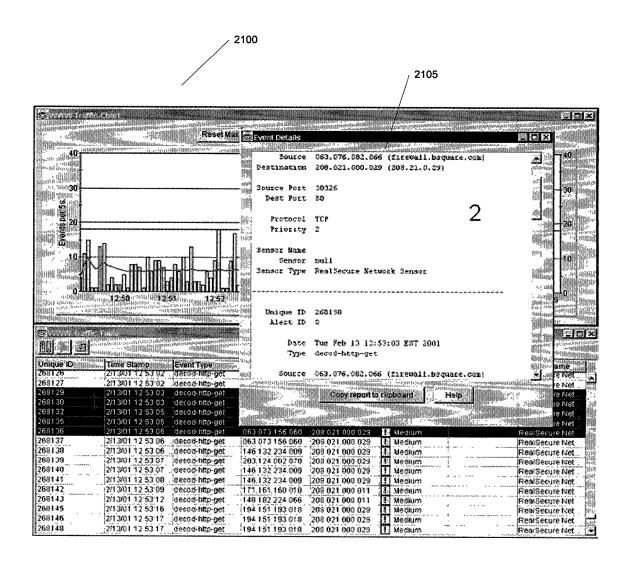


FIG. 21